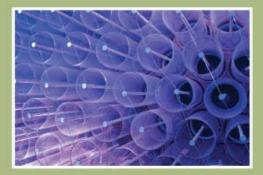
PENNSYLVANIA AMERICAN WATER



Protecting Community Water Supplies

Institute for Regulatory Policy Studies Conference – Springfield, Illinois

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April 26, 2012





Who Is American Water

We are the largest investor-owned water and wastewater service provider in the United States

- Broad national footprint and a strong local presence
- Services to estimated 15 million people in more than 1,600 communities in more than 30 states and parts of Canada
- Approx. 7,000 dedicated and active employees
- Treats and delivers more than one billion gallons of water daily







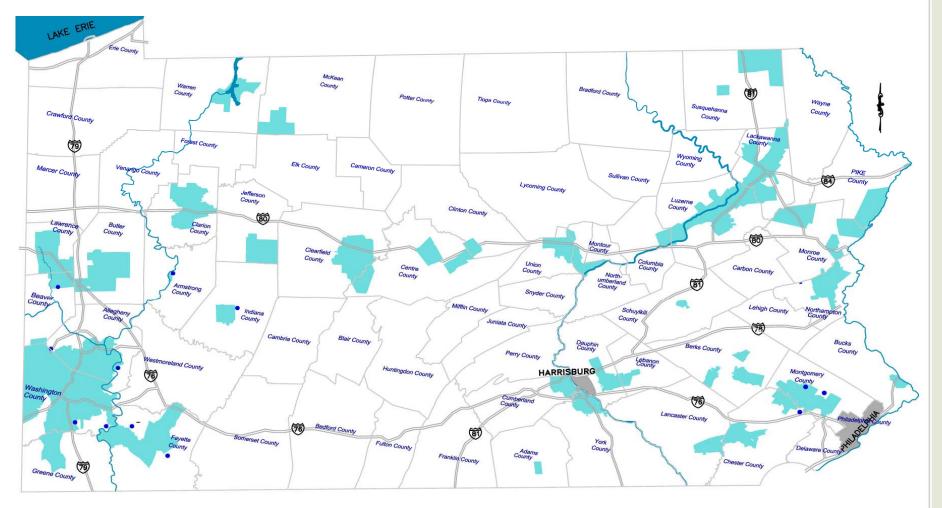
Our Company

- Subsidiary of American Water Works Co. Inc.
- Roots date back to early 1800s, Incorporated in 1904
- Largest regulated water and wastewater service provider in PA
- Serving approximately 2.2 million people in 36 counties
- More than 1,000 employees
- Customer base:
 - 638,000 water customers
 - > 92% residential
 - > 7% commercial
 - > 1% industrial/other
 - 17,000 wastewater customers





Pennsylvania American Water Service Area



Serving 17 percent of the Commonwealth's population





Our Pennsylvania Infrastructure

Source of Supply

- 92% surface water
- 7% groundwater
- 1% purchased water
- 54 regulated dams
- 121 groundwater well sources

Treatment Facilities

- 36 surface water plants
 - 30 facilities received Directors Award from Partnership for Safe Water
- 6 wastewater plants

Storage & Transmission

- 279 water storage tanks
- 253 booster pumping stations

Distribution System

• 10,115 miles of water and sewer pipe

Water Capacity

202 MGD average daily delivery

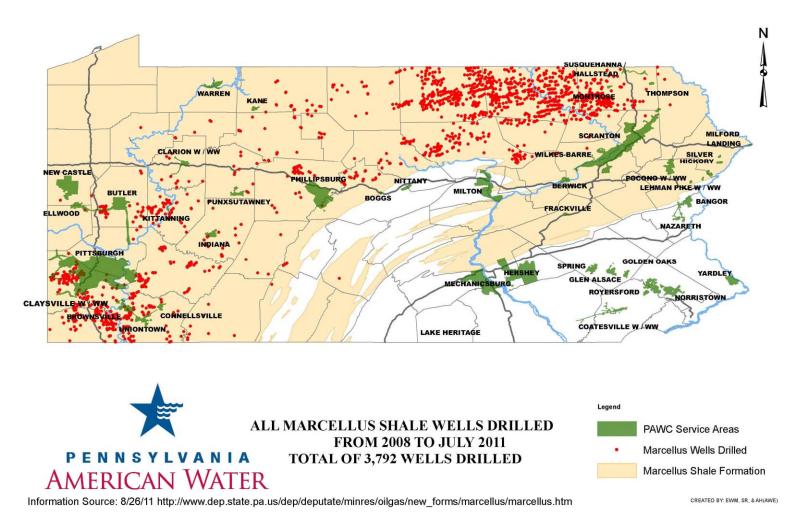
Wastewater Capacity

• 11.2 MGD permitted





PENNSYLVANIA AMERICAN WATER SERVICE AREAS AND PENNSYLVANIA DEP BUREAU OIL AND GAS DRILLED MARCELLUS SHALE WELLS 2008 -2011







Drilling for Marcellus Shale Gas: A Balanced Approach







Keep the Right Balance

- We understand many economic opportunities being created by Marcellus Shale gas
- Public policy needs to balance the benefits of gas drilling against protecting the environment and water resources
- Pennsylvania American Water relies on regulatory agencies to impose/enforce adequate safeguards:
 - Pennsylvania Dept. of Environmental Protection
 - U.S. Environmental Protection Agency
 - Susquehanna River Basin Commission
 - Delaware River Basin Commission





Potential Environmental Impacts

- Degradation of water supply from drilling
- Degradation of roads and bridges with increased vehicular traffic
- Effluent treatment and disposal issues
- Accidental spills involving fracking water
- Accidental releases from storage of fracking water
- Removal of vegetation in the watershed due to the creation of new roads
- Construction of gas mains for distribution network
- Additional stress on watersheds due to water withdrawals, particularly during drought conditions





Documented Fracking Accidents

- Lycoming County: : Spill of 800 to 1,000 gals. of frack water (TerrAqua Resource Management) from storage tanks. DEP fine imposed of \$18,500 (Jan., 2012)
- <u>Lycoming County</u>: Fracking fluid spill (XTO Energy) of approx. 13,000 gallons into unnamed tributary (Nov. 2010)
- <u>Clearfield County</u>: Well blowout/fracking flowback (EOG Resources) of at least 35,000 gallons released uncontrollably; DEP assessed \$400,000 in fines (June 2010)
- <u>Washington County</u>: Fracking fluids overflow wastewater pit (Atlas Resources) of unknown quantity into tributary of Dunkle Run (Dec. 2009)
- <u>Bradford County</u>: Fracking flowback spill (Talisman Energy) of 4,200-6,300 gallons into unnamed waterway (Nov. 2009)
- DIMOCK WATER Controversy





Drilling Wastewater Issue: Total Dissolved Solids (TDS)

- TDS regulated by DEP as secondary drinking water contaminant (Secondary max. contaminant level = 500 mg/l)
- DEP alerted water customers in Monongahela River Basin on Oct. 22, 2008 and again on Jan. 21, 2009 of TDS levels exceeding 500 mg/l
- When raw water level exceeds 500 mg/L, water providers are obligated to contact DEP and report results
- In October 2008, TDS levels on Mon River reached approx. 600 mg/l
- High levels of TDS on Mon River resulted in:
 - Customer notification and health concerns
 - Customers experienced spotty dishes from using dishwasher. Ice cubes cloudy.

Water treatment plants are not designed to reduce/eliminateTDS found in source water.

 In August 2010, DEP enacted stricter regs to limit discharge of TDS in gas-drilling wastewater to 500 mg/l





Drilling Wastewater Issue: Bromide

- Surface water sampling found elevated bromide levels in western PA rivers
- Bromide becomes potentially unsafe compound (TTHMs) when combined with chlorine for disinfection at water treatment facilities
- In May 2011, DEP requests drilling operators stop sending wastewater to 15 treatment facilities
 - "If operators would stop giving wastewater to facilities that continue to accept it ..., bromide concentrations would quickly and significantly decrease." DEP Secretary Krancer
- Drillers and wastewater plant operations comply with DEP request – bromide levels have remained stable





Drilling Wastewater Issue: Radioactivity

- In early 2011, *New York Times* raised questions about radioactive elements entering Monongahela River from discharges of drilling wastewater
- Pennsylvania American Water voluntarily tested for radiologicals at 9 intakes throughout the Commonwealth during the 1st QTR - 2011. (Site selection determined by wastewater acceptance of frack water and/or drilling in watershed area.)
- The results of this sampling found no elevated or harmful levels of:
 - Radiological contaminants
 - Volatile organic compounds
 - Inorganic compounds
- Results confirmed water quality from Pennsylvania American Water's treatment plants not impacted by drilling wastewater





Increased Testing Implemented

- In March 2011, DEP directed Pennsylvania American Water to sample finished drinking water at three western PA plants for:
 - Total alkalinity
 - Bromide
 - Chloride
 - pH
 - Total dissolved solids
 - Uranium
 - Gross alpha radiation, radium 226 and radium 228
- All results were within EPA and DEP water quality standards
- Tests conducted quarterly for remainder of 2011. Working with regulators to determine needs for additional testing of raw water or finished water





River Alert Information Network (RAIN)

- Regional source water protection program providing continuous online monitoring of Monongahela, Allegheny and Youghiogheny Rivers (<u>www.erain.org</u>)
- Ensure protection of public health and drinking water supplies
- Voluntary collaboration of 33 water systems, DEP, California University of Pennsylvania and Riverside Center for Innovation
- Remote, real-time access to pH and conductivity levels and water temperatures along the rivers
- Mon River: RAIN system monitors source water at 13 locations





Monongahela River Users Group

- Formed by Pennsylvania American Water in Sept. 2010
- Collaborative effort to address environmental issues related to river's water quality, includes:
 - Pennsylvania Department of Environmental Protection
 - U.S. Army Corps of Engineers
 - River Alert Information Network (RAIN)
 - Allegheny County Health Department
 - Other water utilities
 - Shale gas drillers
 - Power companies
 - Industrial users Eastman Kodak, Steel Producers, etc.
- Members monitor/share water quality data, recommend strategies, coordinate actions to address watershed challenges





Key Action Items for Protection

- Notification to major water users on permit applications in watershed.
- Water supplier should meet with driller if permit is deemed to be in a sensitive, critical area.
- Disclosure of fracking chemicals for each well site.
- Establishment of a setback zone from a water supply.
- Driller must follow all DEP approved drilling plans for casing and protection of water bearing zones used by private and public water suppliers as sources of drinking water.
- Driller must have an emergency response plan with quick response times from contractors identified for any clean up activities.
- Shale gas drillers should have a PaDEP approved water management plan, including water reuse plan, prior to withdrawing water
- All impoundments/storage vessels must meet state approved standards.
- Proper erosion and sedimentation controls in place for any earth disturbances
- Adequate and frequent training of workers is extremely important.





Infrastructure Impact and Opportunity

- Some drillers contributing property and capital to extend water lines to gas well sites
- Many rural, secondary roads not built to carry heavy water tankers
- Benefits of extending water lines directly to well sites:
 - Alleviates heavy truck traffic on roadways
 - Prolongs road infrastructure's life
 - Increases traffic safety
 - Makes public water available to people who otherwise would not have access





Value of Water

- Quality water delivered directly to customer's tap for about one penny per gallon
 - Bottled water = \$1.19 per 16 oz. bottle
 - Milk = \$3.62 per gallon
 - Gasoline = \$3.83 per gallon



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